



Navigator/CAC Statewide Webinar

February 7, 2024, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature to submit questions.



Successful Open Enrollment!

- **THANK YOU** for your hard work as navigators and certified application counselors during a record setting open enrollment!
- Over 146,000 Minnesotans enrolled in private health plans – a 13% increase from last year’s open enrollment period.
- Nearly 60% of enrollees are eligible for advanced premium tax credits, with families saving an average of \$6,460 per year.
- We continue to see higher than normal enrollment activity as a result of the public program unwinding:
 - More than 30,000 Minnesotans have become QHP eligible following their renewal.
 - 28% (more than 8,000 individuals) have enrolled in a QHP.

Special enrollment period (SEP)

- Now that open enrollment is over, a consumer must experience a qualifying life event to be eligible to enroll in a qualified health plan.
- Consumers eligible for a public program can enroll at any time.
- Remind consumers to report all changes to their application as it could change the consumer's eligibility for financial assistance.
- To determine whether a consumer's situation qualifies for a SEP, a full application must be completed, or a change reported and processed.

SEP Resources

- Assister Central has resources available under Helping Consumers: Special Enrollment Period (SEP).

The screenshot shows the MNSure Assister Central website interface. At the top, there is a search bar and a navigation menu with options: Announcements, Assister Portal, Broker One Stop, Navigator One Stop, Helping Consumers, and Shared Resources. Below the navigation menu, the breadcrumb trail reads: Home > Helping Consumers > Special Enrollment Period (SEP). On the left side, there is a sidebar menu under the heading "Helping Consumers" with the following items: Getting Started, Screening Consumers, Creating Accounts, Apply for Coverage, Shop and Enroll, Renewals, Report Application Changes, Special Enrollment Period (SEP) (highlighted with a right-pointing arrow), Special Populations, Tax Information, and Verifications. The main content area features the heading "Special Enrollment Period (SEP)" and a sub-heading "SEP for New Consumers". Below this, there is a paragraph of text and a list of five numbered steps. To the right of the main content, there is a "Resource Links" box containing four links: "How to Apply for SEP", "Loss of Coverage SEP Flyers", "Qualifying life events (including deadlines)", "SEP and COBRA", and "SEP Verifications".

MNSure Assister Central Search

Quick Links

Announcements Assister Portal Broker One Stop Navigator One Stop Helping Consumers Shared Resources

Home > Helping Consumers > Special Enrollment Period (SEP)

Helping Consumers

- Getting Started
- Screening Consumers
- Creating Accounts
- Apply for Coverage
- Shop and Enroll
- Renewals
- Report Application Changes
- ▶ Special Enrollment Period (SEP)
- Special Populations
- Tax Information
- Verifications

Special Enrollment Period (SEP)

Assister resources to help consumers apply for SEP.

SEP for New Consumers

MNSure.org has [examples of qualifying life events](#) that allow new consumers to enroll outside of open enrollment and instructions for consumers on how to [apply for a special enrollment period](#).

1. A new consumer will need to create an account/complete an application to determine if they qualify for a qualified health plan (QHP) with or without financial assistance **AND** if they qualify to shop and enrollment in health care plans through MNSure outside of the open enrollment period.
2. If a consumer receives eligibility for a QHP, select the Enroll in Plans button from the eligibility results screen to launch the shopping and enrollment platform.
3. Select the Confirm Event button on the consumer's dashboard in the shopping and enrollment platform.
4. Select the qualifying life event and enter the date the qualifying life event occurred.
5. If the event can be confirmed, instructions will be provided from the shopping and enrollment platform to submit SEP verification documentation either by mail or the upload tool. Additional information about [verifications](#).

SEP for Current Consumers

Resource Links

- [How to Apply for SEP](#)
- [Loss of Coverage SEP Flyers](#)
- [Qualifying life events \(including deadlines\)](#)
- [SEP and COBRA](#)
- [SEP Verifications](#)

FY 2025 Navigator Grant Program

- MNsure Navigator Grant Program is an optional source of funding for navigator agencies to support outreach and enrollment activities for populations that evidence shows are disproportionately uninsured, experience disparities in health outcomes, or face barriers to enrolling.
- Grant period: July 1, 2024 – June 30, 2025 (with option to extend an additional year).
 - The next opportunity to apply for navigator grant funding would likely be 2026.
- MNsure expects to award approximately \$4 million in grants, with a maximum individual grant award of \$550,000.
- To be eligible to apply, an agency must:
 - Be a public, tribal, private for-profit or nonprofit agency; and
 - Have a MNsure navigator contract that is in good standing as of January 17, 2024

FY 2025 Navigator Grant Program (continued)

- All information about the RFP is posted on [MNsure Assister Funding Opportunities](#) (search for “navigator grant” on MNsure.org), including:
 - RFP document and instructions for submitting an application
 - Applicant webinar slides with full transcript
 - First round of responses to applicant questions
- **Questions? All applicant questions are due TODAY (February 7) at 3 p.m.**
 - Email questions to navigatorgrants@mnsure.org.
 - All responses will be addressed in writing and posted on the MNsure Assister Funding Opportunities webpage no later than February 16.
- **Proposals must be submitted by 1 p.m. Central time on February 22, 2024.**

Assister 2024 OE Experience Survey

- Our annual survey is a **very important** opportunity for MNsure to get feedback from the entire assister community.
- We are simplifying the survey to focus on critical topics so it should less time to complete.
- We plan to launch the survey later in February – so watch for an email with a link.
- PLEASE take time to participate so that your experience can shape MNsure's future!



Thank You for Attending!

Please submit any questions via chat.

